



CANCELLATION POLICY

- We operate a 48hr NO REFUND cancellation policy. This includes any sickness or requests to reschedule.
- Where possible we will try and get your spot filled by our clients on the waiting list and if able to do so then your session will be rescheduled but we can't always guarantee the slot can be filled.
- Any cancellations made in time, an alternative date can be given and your lesson will be rescheduled.
- Any lessons cancelled by us for reasons such as staff shortage, harsh weather conditions, or lame horses we will contact you immediately and discuss an alternative date.
- Lessons can only be rescheduled within a 6month timeframe.
- Vouchers are valid for 6months.