



CANCELLATION POLICY

- We operate a 48hr cancellation policy. This includes any sickness or requests to reschedule.
- Where possible we will try and get your spot filled by our clients on the waiting list and if able to do so then a credit will be applied to your account but we can't always guarantee the slot can be filled.
- Any cancellations made in time, an alternative date can be given and your lesson will be rescheduled.
- Any lessons cancelled by us for reasons such as staff shortage, harsh weather conditions, or lame horses we will contact you immediately and discuss an alternative date.
- Lessons can only be rescheduled within a 6month timeframe.
- Vouchers are valid for 6months.